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Developing and Implementing a Simulation Program: Baccalaureate Nursing Education

Patricia Ravert

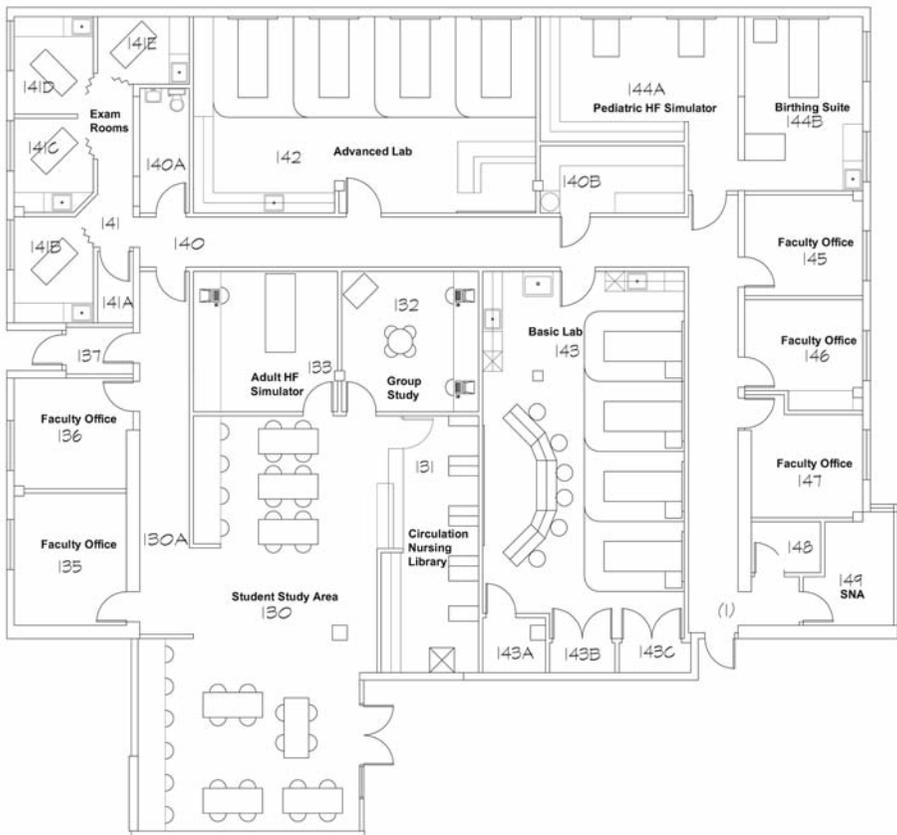
Brigham Young University (BYU) is a private university (owned by the Church of Jesus Christ of Latter-day Saints), established in 1875. The main campus is located in Provo, Utah, 45 miles south of Salt Lake City at the base of the Wasatch Mountains and serves approximately 33,000 students. The College of Nursing (CON) was founded in 1952. The CON offers two programs, the undergraduate Bachelor of Science and the Master of Science; the latter program prepares family nurse practitioners. The CON programs are approved by the Utah State Board of Nursing and are accredited by the National League for Nursing Accrediting Commission and the Commission on Collegiate Nursing Education.

The theme for the CON is “Learning the Healer’s Art,” and its defined mission is to develop professional nurses who promote health, care for the suffering, engage in the scholarship of the discipline, invite the Spirit into health and healing, and lead with faith and integrity. The baccalaureate program prepares students with the knowledge, competencies, values, and leadership abilities to enter into professional nursing practice. The CON builds on a broad liberal foundation of arts, sciences, and humanities. All but 3 of the 15 nursing courses incorporate didactic, clinical, and laboratory components, which all figure into the grade for the course. Three courses—Pharmacology in Nursing, Ethics in Nursing, and Scholarly Inquiry in Nursing—do not have a clinical or laboratory component.

Throughout the course of the CON’s existence, there have been areas designated to support the development of psychomotor skills. In the 1970s, a single room was furnished with hospital beds and basic care models so students could practice basic skills. In the 1990s, a Nursing Learning Center (NLC) was created to facilitate student learning in a variety of settings such as critical care, pediatric health, and maternal health. The current 6000-square-foot NLC was completed in 1998 and serves as the hub of student activity in the CON, as

suggested by Hodson-Carlton and Worrell-Carlisle (2005). The NLC includes several rooms for a variety of student uses (see Figure 3-1). The initial area of the NLC is an open student study area with computer stations, two group student study rooms, and a satellite nursing library and circulation desk. The remaining areas include a four-bay exam area and four nursing skill laboratories designed for advanced, basic, pediatric, and maternal health nursing skills teaching and learning. The NLC is open approximately 70 hours each week and is staffed by student workers, a full-time supervisor, and a faculty coordinator. Other faculty members and approximately six part-time registered nurses hired as teaching assistants work with students in the NLC each week.

Figure 3-1 Nursing Learning Center



the next year, I worked on a plan to use the high-fidelity patient simulator with students in the basic medical–surgical course.

Basic medical–surgical nursing scenarios had not been developed for the HPS. As a consequence, I spent many hours programming two or three scenarios. I also networked with other nurse educators; obtained programming for scenarios that would teach and facilitate learning of ideas; and shared the ones I developed. As a result of this work, I came to realize that I needed more help: I could not set up programming, run the high-fidelity patient simulator computer, and facilitate all scenarios for a class of 48–64 students.

To obtain funding for assistance in the integration of simulation, I applied for a Mentored Environment Grant and research funds from BYU. I planned a research project (doctoral project) using the high-fidelity patient simulator. Part of the grant and research funds were used to hire undergraduate students as research assistants. The research assistants were taught to run the high-fidelity patient simulator computer, act as the patient voice, act as the health-care provider's voice, set up and take down the simulation environment, and perform typical research activities of data collection and entry.

During fall 2002, we practiced running scenarios with volunteers. We decided to use five patient scenarios: a male medical–surgical patient admitted following a motor vehicle accident, a female experiencing a postpartum hemorrhage, an antepartum female experiencing pregnancy-induced hypertension, a male experiencing chest pain, and a male experiencing disseminated intravascular coagulation. These scenarios were chosen because programming and supporting documents were available, rather than because the scenarios correlated with course objectives. After the initial implementation, scenarios were selected through survey of course and program objectives.

In 2003, the five scenarios became available for students in the medical–surgical course. Some were part of the study (Ravert, in press) regarding critical thinking; others were not. Once the study was completed, I met with the medical–surgical course coordinator to determine which scenarios would better fit the course objectives. It was determined that all students should have experience with a core group of patient diagnoses/experiences: assessment of the medical–surgical patient, diabetic ketoacidosis, cerebral vascular accident, congestive heart failure, chest pain in a medical–surgical patient, and gastrointestinal bleeding. The computer programming and supporting documents were developed or found for these scenarios. The medical–surgical scenarios were facilitated by a registered nurse hired as a teaching assistant with support from the student workers (former research assistants). The students involved in the study enjoyed doing the simulations and especially liked the maternal health scenarios (postpartum hemorrhage and pregnancy-induced hypertension),

patient populations. The simulation integration plan included using clinical time for simulation. Each clinical group is scheduled to come to the NLC and participate in two pediatric simulations, which replace a clinical day in the curriculum. The faculty members (full-time and part-time adjunct) have been trained to facilitate the simulation sessions. Some faculty members enjoy facilitating more than others, and occasionally negotiation of coursework occurs so that some faculty members act as facilitators for other clinical groups.

By 2007, the adult HPS system that BYU obtained in 2001 had begun to have a variety of problems during use, most notably with the respiratory system. A decision was made to replace the HPS with a METI Emergency Care Simulator (ECS). The ECS system meets all the needs of a baccalaureate program. The new system was put into service prior to the fall 2007 semester.

During the latter part of 2005 and 2006, Colleen Tingey, the NLC supervisor, learned to use a Noelle birthing simulator (Gaumard Scientific) that BYU had purchased several years before but had not utilized. Several birthing simulations were done with students. Some sessions could not be completed due to technical problems with the simulator. After consulting with the manufacturer, Colleen and the course coordinator traveled to Florida for further training from the Gaumard Scientific personnel. During this training, they were introduced to the updated tetherless Noelle childbirthing system. In late 2007, BYU purchased the new system along with the Newborn Hal. An educator from Gaumard came to BYU and conducted a two-day training session on the new system. BYU also had two personnel from the campus instrument shop go to Florida for technical training; they can now perform most of the adjustments and repairs without having to send the system to Florida. The BYU technicians have been extremely helpful to the CON. When we have experienced problems, they have been able to immediately respond and get the system up and running usually within 15–20 minutes.

During the winter 2008 semester, the postpartum hemorrhage and pregnancy-induced hypertension simulations were done on the Noelle simulator. The faculty members had found it difficult to get everything ready (equipment, supplies, and patient documentation forms) for the simulation experience and to run the computer, making changes to the patient as needed, as well as facilitate the sessions. To assist the faculty, one of the experienced student workers completed her senior project by programming the computers for birthing, postpartum hemorrhage, and pregnancy-induced hypertension simulations; developing the supporting documentation; setting up procedures; and filling boxes of supplies and items to set the scene. The student worker also assisted in several scenarios to help faculty to use the items she had developed.

In 2008, the BYU baccalaureate students participated in 15 high-fidelity simulation experiences throughout the curriculum. The masters of nursing

students did not use the high-fidelity patient simulators. There has been some interest from a new faculty member, so the future may include integration of the graduate students into the simulation program.

At the outset of implementation of the high-fidelity patient simulation system, a decision was made to use the simulation sessions as part of a teaching/learning strategy rather than as part of an evaluation process. Students are required to attend, and preparation is highly encouraged. Most students prepare by completing 5–10 questions on the type of patient or disease entity, and they have reported that they have a better experience when they have prepared. Throughout the implementation, students have been surveyed regarding their perception and satisfaction of the simulation experience. Focus groups have been conducted with the students during most semesters, and several key themes have been identified. The data from written surveys are evaluated through SPSS, with the software-analysis results and focus-group themes being shared with faculty members, student workers, and teaching assistants. Overall, the students report they enjoy and value the simulation experiences and suggest more experiences be included. The results of the evaluations have been used to improve the sessions across the curriculum.

SUGGESTIONS FOR SUCCESSFUL IMPLEMENTATION

Simulation Specialist

If a program is contemplating integrating high-fidelity simulation experiences into the curriculum, it is recommended that a simulation specialist or champion be appointed. The simulation specialist needs to have designated time to facilitate the integration. Initial helpful tasks are to visit other programs that use high-fidelity simulation experiences and to watch others actually running sessions with students. The simulation specialist also ought to attend conferences and workshops where much networking occurs.

Simulation Integration Team

The simulation specialist will need others to assist in the integration work. Many programs develop a team or task force to deal with this issue. Members may include an administrative representative, faculty members who have expressed an interest in simulation, a faculty member from each major clinical course, and technical/computer support personnel. The team tasks may include performing a curriculum review, determining scheduling of simulation activities, setting student expectations, and determining a simulation integration timeline and plan.

optional and whether grades or points for attendance will be given. At BYU, students are required to attend the simulation experiences and are given a small number of points for attendance, which are then incorporated into their overall course grade.

Expectations for student dress during simulation activities vary from program to program. It has been observed that students act in a more “professional” role when they are dressed as a “nurse.” Some programs require students to follow clinical uniform guidelines whenever they work in the skill lab. Other programs require students to wear uniforms only when they participate in high-fidelity simulation experiences. For many years, BYU students wore street clothes in the NLC for their lab experiences. In 2007, after watching several videos of groups of students (some in uniforms and some in street clothes), I brought up the issue of wearing uniforms in the NLC during faculty assembly. The faculty members were mixed on their opinions and recommended the issue be addressed by the Student Nurses’ Association. The students understood the rationale but didn’t want to have the requirement for another day for a “clean and crisp” uniform; instead, they suggested the college purchase lab coats that students would put on as they came into the high-fidelity simulation room. The college obtained inexpensive lab coats and required students to wear them. Now students automatically pick up the lab coats and actually choose to wear them in other labs as well. The first-semester students wear uniforms for any lab pass-off/competency evaluation.

Integration Timeline

An integration timeline and plan for implementation of the simulation also need to be developed. Some programs decide to implement one high-fidelity patient simulation experience in each course during the initial semester or year. Other programs start with those courses in which the faculty are willing to learn to facilitate high-fidelity patient simulation sessions. These faculty members may choose to integrate one or more different simulations within the course. After successful integration in the first course, another course is selected to begin high-fidelity patient simulation use. Still other programs choose to simulate patient conditions that they believe all students should have experience with, such as postpartum hemorrhage, chest pain in medical-surgical patients, and “code” situations.

Simulation Support Staff

Besides designating a simulation specialist, it is necessary to determine who will provide the needed services for simulation experiences, such as scheduling of simulation equipment and rooms/areas, operating the computer

own clinical section. In other programs, one faculty member is assigned to do the facilitating/debriefing for all students in the same course.

Another option is to hire nonfaculty registered nurses to assist in the simulation activities. In their study, Foster, Sheriff, and Cheney (2008) reported that using nonfaculty registered nurses in simulation activities (as facilitators and in debriefing) resulted in nearly all of the students experiencing high self-confidence, satisfaction, and acquisition of knowledge with this learning methodology. The students also reported that the nonfaculty registered nurses were highly effective in the simulation activities.

BYU uses full-time faculty, part-time adjunct faculty, and nonfaculty registered nurses for facilitating and debriefing. The nonfaculty registered nurses have clinical experience, and students frequently state they enjoy the sharing of current and “real-life” patient experiences as related to the scenario.

Technology Support

Successful colleges and programs using high-fidelity patient simulators have adequate technology support. This support can be provided in a variety of ways. Some programs hire a technician to assist with the simulation activities. The technician may run the computer, program the computer for specific scenarios, and/or troubleshoot and fix problems with the equipment. Some technicians without medical background may struggle with programming, however, and need supervision and direction from the nursing faculty. Many programs rely on the information technology personnel from the college or school to assist with technology issues. Keeping the information technology personnel up-to-date and informed is a key to success.

The manufacturers of the simulation equipment provide support (some in person, others through phone consultation) and often training for those involved in support. Most manufacturers also offer warranties for the simulators. Although these warranties are costly, most programs view them as a needed insurance policy to ensure the ongoing functioning of the equipment.

Faculty/Staff Education

One of the most important keys to success with a high-fidelity patient simulator is education for faculty and staff. Given that high-fidelity simulation as a teaching/learning pedagogy is new to many nursing faculty, education and training are necessary to teach successful ways to use this technology. The education plan should be based on the expected role of the faculty and staff. If faculty members are expected to run the computer as well as facilitate and debrief simulation activities, then the plan would be different than that for those faculty members who will only facilitate sessions and debrief students.

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