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## Electronic Resource Management Systems: Learning from Experience

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# Electronic Resource Management Systems: Learning from Experience

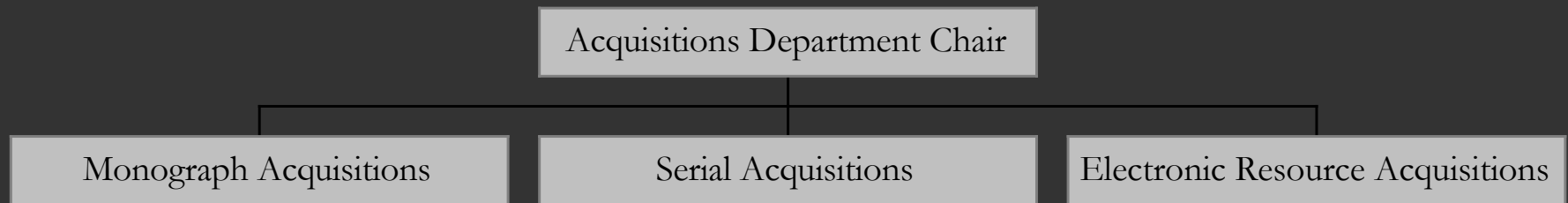
Jared Howland  
Brigham Young University

<http://webpub.byu.net/jlh39/>

# Background

<http://webpub.byu.net/jlh39/>

# Library Organization



# ERM Selection

2001: Realized need

2002: Built home-grown solution

2004: Investigated commercial options

# Gold Rush

<http://grweb.coalliance.org/>

<http://webpub.byu.net/jlh39/>

# Reflection on ERM Selection

Knowledgebase

Price

Flexibility

Integration

Type of System

## Gold Rush Staff Toolbox



Exit

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Subscriptions

Cataloging

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User: Jared Howland  
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### Contract & Licensing References

- [ICOLC Electronic Resources Guidelines](#)
- [Licensing Digital Information: A Resource Guide for Librarians](#)

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## Gold Rush Staff Toolbox

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<a href="#">Vendor</a> ▼▲	<a href="#">Product</a> ▼▲	<a href="#">Type</a> ▼▲	<a href="#">Group</a> ▼▲	<a href="#">Status</a> ▼▲	<a href="#">Term</a> ▼▲		
ABC-CLIO	America: History and Life	Database	Y	active	2005-12-31	<a href="#">Details</a>	<a href="#">Delete</a>
ABC-CLIO	Historical Abstracts	Database	Y	active	2008-06-30	<a href="#">Details</a>	<a href="#">Delete</a>
AcadSci, Inc.	State Academies of Science Abstracts	Database	N	active	2007-06-30	<a href="#">Details</a>	<a href="#">Delete</a>
Accessible Archives, Inc.	Godey's Lady's Book	Journal	N	active	2006-01-04	<a href="#">Details</a>	<a href="#">Delete</a>
AccuWeather, Inc.	AccuNet AP MultiMedia Photo Archives	Database	Y	active	2008-03-16	<a href="#">Details</a>	<a href="#">Delete</a>
ADAM MATTHEW PUBLICATIONS	Eighteenth Century Journals	Database	N	Active		<a href="#">Details</a>	<a href="#">Delete</a>
AES Publications	Audio Engineering Society Electronic Library	Database	N	active	2008-08-29	<a href="#">Details</a>	<a href="#">Delete</a>
ALEXANDER STREET PRESS	African American Music Reference	Database	N	active		<a href="#">Details</a>	<a href="#">Delete</a>
ALEXANDER STREET PRESS	African American Song	Database	N	active		<a href="#">Details</a>	<a href="#">Delete</a>

Basics	Dates/Fees	Cost Details	Statistics	Access	Terms	Contacts	All
<b>Basics</b>							
Vendor:	EBSCO INDUSTRIES						
Product:	Regional Business News						
Vendor Role:	Access						
Product Type:	Database						
Libraries:	BYP						
Group Purchase:	N						
Group:							
Date Accessible:							
Subscription Status:	active						
Publisher:							
Jobber:							
Resource Type:	fulltext						
Resource Medium:	website						
Resource File Type:							
Pick-and-Choose:	N						
MARC Available:	N						
Subscription Notes:							
Contract URL:	<a href="https://dspace.byu.edu/handle/1877/186">https://dspace.byu.edu/handle/1877/186</a>						
<b>Dates/Fees</b>							
Original Start Date:							
Original End Date:							
Original Term:							
Auto Renewal:	N						
Notice to Cancel:	90						
Date/Cost Notes:							
Local BIB Number:							
Local Vendor Number:	S00082						
Local Fund Number:							
Requires Review:	Y						
<b>Email Notification</b>							
Email Notification:	On					Address: jared_howland@byu.edu	
Notify me:	90 days from Current Period End						
<b>Cost Details</b>							
Start	End	Cost	Local PO	Cost Base			

Start	End	Cost	Local ID	Cost Base
<b>Statistics</b>				
Usage Statistics URL:	http://eadmin.epnet.com			
User Stats:	Y			
Stats Frequency:				
Stats Delivery:				
Stats Username:	[REDACTED]			
Stats Password:	[REDACTED]			
<b>Access</b>				
Hosting Organization:	EBSCO			
Access URL:	http://search.epnet.com/login.asp?profile=ehost&defaultdb=bwh			
Admin URL:	http://eadmin.epnet.com			
Admin Subs #:				
Admin Username:	[REDACTED]			
Admin Password:	[REDACTED]			
Public Username:				
Public Password:				
MARC Access:				
Simultaneous Users:	unlimited			
Authorize on IP:	Y			
Authorize on U/P:	N			
Authorize on Referrer:	N			
Authorize on Referrer URL:				
Open URL Compliant:	Y			
Access Notes:	Usage stats available for any combination of databases and time intervals.			

## Contacts

### Vendor Contacts

Contact Type	Name	Primary Phone	Email
Account Rep:	Bryan Lafata	[REDACTED]	[REDACTED]
Sales:	Bruce Hutcheon	[REDACTED]	[REDACTED]

### Site Contacts

Contact Type	Name	Primary Phone	Email
Technical:	Leticia Camacho	[REDACTED]	[REDACTED]

# ERM Implementation

Created Committee

Gathered Information

Defined Skeleton Record

Established Standards

Entered Information

# Reflection on ERM Implementation

Expand Committee

Streamline Workflows

Create Dictionary

# License Expression Working Group

[http://www.niso.org/committees/License\\_Expression/LicenseEx\\_comm.html](http://www.niso.org/committees/License_Expression/LicenseEx_comm.html)

<http://webpub.byu.net/jlh39/>

## ERMI Subset With Examples from Current Contracts

Terms Defined Entity	Definitions	Examples from Sample Contracts
1. Authorized User Definition	The language in the contract that defines the group of users allowed to use the Electronic Product	"Licensed for academic use by faculty, staff, and students only."
2. Fair Use Clause Indicator	A clause that affirms statutory fair use rights under U.S. copyright law (17 USC Section 107), or that the agreement does not restrict or abrogate the rights of the licensee or its user community under copyright law	"May download or print limited copies in accordance with the restrictions of the Copyright Act of 1976 with regards to Fair Use."
3. Citation Requirement Detail	A specification of the required or recommended form of citation	"The publishing of analysis and results from research using XXX is permitted in research communications such as scholarly papers, journals and the like. The authors of these communications are required to cite XXX as the source of the data, and users should not imply that the results or views expressed are those of XXX."
4. Digitally Copy	The rights of the licensee and authorized users to download and digitally copy a portion of the licensed materials	"Users may download and print articles for personal use and archive content on their own personal computers."
5. Digitally Copy Term Note	Information which qualifies a permissions statement on Digitally Copy	
6. Print Copy	The rights of the licensee and authorized users to print a portion of the licensed materials	"The Library may provide single printed or electronic copies of single articles at the request of individual Authorized Users."
7. Print Copy Term Note	Information which qualifies a permissions statement on Print Copy	
8. Scholarly Sharing	The right of authorized users and/or the licensee to transmit hard copy or an electronic copy of a portion of the licensed materials to a third party for personal, scholarly, educational, scientific or professional use	"Users may send one copy by email, hardcopy, or fax to one person at another location for that individual's personal use."
9. Interlibrary Loan Print or Fax	The right to provide the licensed materials via interlibrary loan by way of print copies or facsimile transmission.	"The Library may use print and/or digital forms of publications for the purpose of supplying interlibrary loan requests in accordance with the Interlibrary Loan provisions of section 108 of the U.S. Copyright Law."



Authorized Users Definition	<hr/> <hr/> <hr/> <hr/> <hr/>	
Fair Use Clause Indicator	<input type="checkbox"/> Present	<input type="checkbox"/> Absent
Citation Requirement Detail	<hr/> <hr/> <hr/> <hr/>	
Digital Copy	<input type="checkbox"/> Permitted (Explicit) <input type="checkbox"/> Prohibited (Explicit) <input type="checkbox"/> Silent (Uninterpreted)	<input type="checkbox"/> Permitted (Interpreted) <input type="checkbox"/> Prohibited (Interpreted) <input type="checkbox"/> Not Applicable
Digital Copy Term Note	<hr/> <hr/> <hr/> <hr/>	
Print Copy	<input type="checkbox"/> Permitted (Explicit) <input type="checkbox"/> Prohibited (Explicit) <input type="checkbox"/> Silent (Uninterpreted)	<input type="checkbox"/> Permitted (Interpreted) <input type="checkbox"/> Prohibited (Interpreted) <input type="checkbox"/> Not Applicable
Print Copy Term Note	<hr/> <hr/> <hr/> <hr/>	
Scholarly Sharing	<input type="checkbox"/> Permitted (Explicit) <input type="checkbox"/> Prohibited (Explicit) <input type="checkbox"/> Silent (Uninterpreted)	<input type="checkbox"/> Permitted (Interpreted) <input type="checkbox"/> Prohibited (Interpreted) <input type="checkbox"/> Not Applicable
Interlibrary Loan Print or Fax	<input type="checkbox"/> Permitted (Explicit) <input type="checkbox"/> Prohibited (Explicit) <input type="checkbox"/> Silent (Uninterpreted)	<input type="checkbox"/> Permitted (Interpreted) <input type="checkbox"/> Prohibited (Interpreted) <input type="checkbox"/> Not Applicable
Secure Electronic Transmission	<input type="checkbox"/> Permitted (Explicit) <input type="checkbox"/> Prohibited (Explicit) <input type="checkbox"/> Silent (Uninterpreted)	<input type="checkbox"/> Permitted (Interpreted) <input type="checkbox"/> Prohibited (Interpreted) <input type="checkbox"/> Not Applicable
Interlibrary Loan Electronic	<input type="checkbox"/> Permitted (Explicit) <input type="checkbox"/> Prohibited (Explicit) <input type="checkbox"/> Silent (Uninterpreted)	<input type="checkbox"/> Permitted (Interpreted) <input type="checkbox"/> Prohibited (Interpreted) <input type="checkbox"/> Not Applicable
Interlibrary Loan Term Note	<hr/> <hr/> <hr/> <hr/>	
Course Reserve Print	<input type="checkbox"/> Permitted (Explicit) <input type="checkbox"/> Prohibited (Explicit) <input type="checkbox"/> Silent (Uninterpreted)	<input type="checkbox"/> Permitted (Interpreted) <input type="checkbox"/> Prohibited (Interpreted) <input type="checkbox"/> Not Applicable

# D-Space

<https://dspace.byu.edu>

<http://webpub.byu.net/jlh39/>

# Home-grown ERM

PROS	CONS
Fully customizable	Must create/license your own knowledgebase
	Must maintain yourself
	Need your own servers/IT staff

# Vendor-hosted ERM

PROS	CONS
Vendor does all maintenance	Not fully customizable
	More difficult to integrate with local systems

# Library-hosted ERM

PROS	CONS
Mostly customizable	Must do some maintenance
Easier to integrate with local systems	Need your own servers/IT staff

# Questions

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<http://webpub.byu.net/jlh39/>